

## CUSTOM REPORTING

### Extensive appraisal management reporting

RPS provides an extensive reporting package to our appraisal management clients.

Our significant investments in sophisticated tools and data scientists - coupled with our extensive, long-standing valuation experience and collaboration with industry experts and clients - enables us to provide our clients with industry-leading reporting on all aspects of the appraisal process in a manner that is easy to digest and can be further customized.

We deliver meaningful and useful reports, enabling you to monitor and measure operational efficiency, such as appraiser response rates, turn-around times, escalations, product mix, amongst others. As a result, our clients have richer insights into their business as it relates to appraisal services and internal processes.

- Extensive, industry-leading reporting package
- Timely and useful market, operational and business intelligence
- Customizable and flexible delivery mechanisms and formats available

### Why RPS?

Powerful business intelligence depends on high-quality data and analytics, reported in a meaningful, timely manner that fits your business needs. Consequently, for the last ten years RPS has invested significantly in several breakthrough areas as a means of creating products and services that provide a competitive differentiation for our valued clients:

- **Fully staffed with experienced data scientists** who understand the real estate industry
- **Sophisticated data cleansing, translation, and quality tools** to ensure quality data inputs
- **Unique, proprietary housing database** to provide meaningful industry comparable statistics and important market trend analyses
- **Helpful visualization and reporting systems**, such as Tableau and others, that enable our clients to easily view, digest and interpret data
- **Extensive valuation expertise across our organization**; our data scientists work together with our valuation experts to cross-check our quantitative analyses with qualitative analyses, to ensure accuracy, quality, and context for our clients

### Uses

We use this information to empower our clients at all levels of their business, to support our own continual improvement initiatives, and to enable regulatory compliance. These investments and associated learnings also provide our clients with deeper visibility and understanding of their business. Meaningful analytic insights serves as an important input into short and long-term market strategies. With the volume of data now available, business intelligence and data analytics are a powerful tool for:

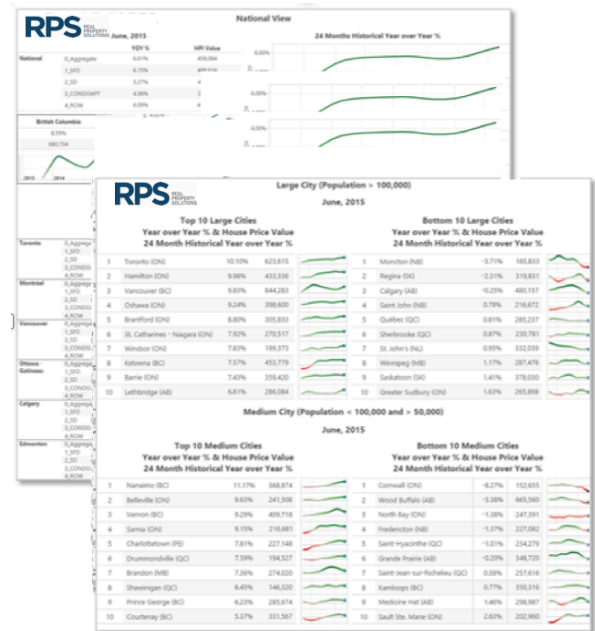
- Mitigating risks
- Meeting regulatory requirements
- Monitoring customer experience and profitability
- Finding new opportunities
- Identifying and maintaining competitive advantages

## Reports

**Broad reach:** Reporting is provided across departments and users, tailored to their needs and delivers all the critical information they need in a timely, concise, and easily digestible form

**Customized reporting:** A comprehensive set of standard reports are available, and/or we can create custom reports based on your unique needs

**Support and set-up:** Your RPS dedicated account manager will work closely with you and our data and analytics team to get you set up and support you on an ongoing basis



	Executive Team Reporting	Operational Reporting	Business Analyst Reporting
<b>Format</b>	Tableau	Tableau / Excel	CSV flat file
<b>Content</b>	Summary, aggregated to business regions, charts, trends, and insights	Tabular statistics, on refined portions of the business, hot spot analysis, TAT volume, estimated value analysis year-over-year, month-over-month, and percentage change, pre-calculations	Record-level data, order flow sequences, appraisal report data extraction
<b>Customizations</b>	Yes	Yes	Yes
<b>Frequency and Automation</b>	Quarterly, monthly, weekly, daily	Ad hoc, monthly, weekly, daily, hourly	Ad hoc, monthly, weekly, hourly
<b>Push Pull Delivery</b>	Push	Push / pull	Push / pull